User manual

Interactive IT security training platform

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1. In this manual

The Interactive IT Security Education Platform is an e-learning platform that serves as a tool for online learning. The interface allows employees of different companies to take different courses. The elearning platform on the topic of IT security aims to improve information security education and awareness in corporate environments.

The platform is operated by the administrator, at company level the courses are managed by training organizers and users are the ones who use the platform for learning purposes. The following describes how different permission roles can use the application.

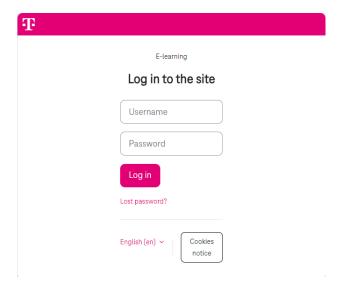
2. Privilege roles

The system can only be used by registered users after logging in. The following user groups are distinguished on the interface:

- User: the person who completes the courses. It is administered by the education organiser. You can view the prescribed and recommended courses, complete them, and then take a test at the end of the course. Users can view their own progress, achievements, and certifications at any time.
- Training organizer: someone who is responsible for managing users and access to your company. You can require or recommend your colleagues to complete courses, send them messages from the system, and track their progress and results. You can set whether users must complete a test at the end of each course, and how many times they can try to do so. You can view and download certificates of completion of courses.

2.1. User role

A user is a person who uses the application for learning purposes. Your company's training organiser can assign recommended or mandatory courses that you can complete by taking the test at the end of each course. The user can keep track of how the course progresses. The system generates a downloadable certificate with a unique identification number, which is available to the user and his/her educational organizer at any time (the administrator can also see the data of each user).



2.1.1. Login and profile page

You can log in to the site with a valid username (e-mail address registered in the system) and password. After logging in to the page, you will see the Home page. In the upper right corner you can see the initials of the logged-in user, next to it a small arrow indicates the drop-down menu, where the following menu items are available:

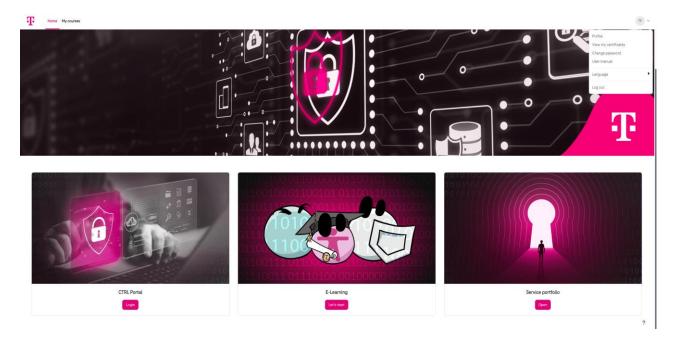
- Profile
- My certificates: certificates from courses already completed are also available here.
- Change password
- User manual: click here to open this document in pdf format.
- Language: English or Hungarian the user can choose.
- Exit

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In the application, you will always see an icon in the lower right corner ?, which you can click to access the User Manual in pdf file format, as well as in the Profile menu.

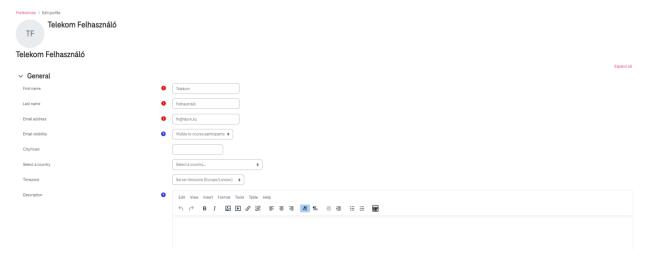
Below the main page opening image are three images with three action buttons:

- CTRL Portal: clicking on the Login button takes us to the portal.
- Education interface: Let's start by clicking on the button, the My courses menu item can be accessed.
- Service portfolio: Open by clicking on the button, materials presenting Hungarian Telekom's IT security services can be accessed.



2.1.1.1. Profile menu item

After pressing the profile button, the data of the logged-in user can be seen, here the following data of the logged in user can be edited by clicking on the **Edit profile** button: first name, last name, e-mail address. Other data and a photo can also be provided if necessary.



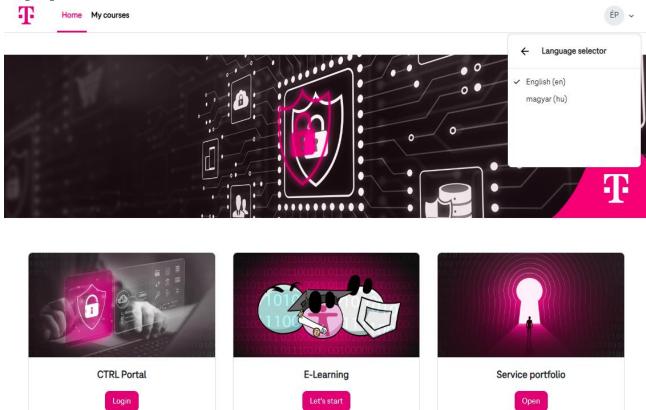
2.1.1.2. Change password menu item

In the Change Password menu item, it is possible to enter a new password after entering the old password.



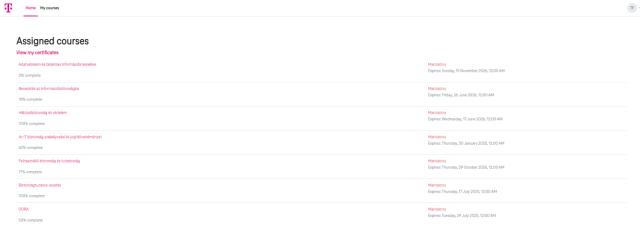
2.1.1.3. Set language

The site is available in both English and Hungarian. When a new user is added, you can specify a default language in which the page will be displayed. However, you can change the interface language in this menu during use. This can be set by clicking on the small arrow in the upper right corner under the Language submenu. Regardless of the interface language, the system handles the language of the courses. Courses are currently available in Hungarian and English. It is the responsibility of the Training Organizer to distribute the courses to the Users in the appropriate language.

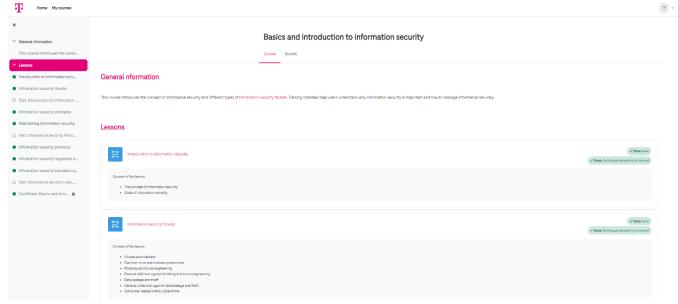


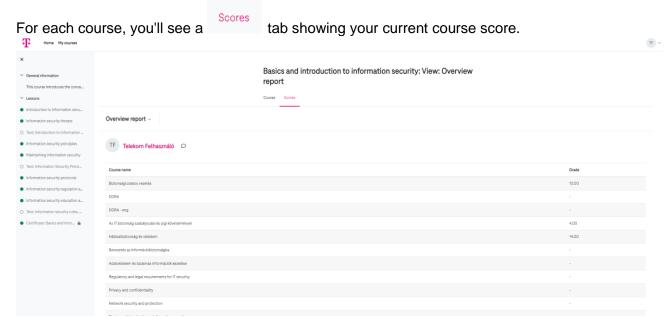
2.1.2. Manage courses and lessons

Under My Courses, you can see the courses available to the User. Under the course name, you can see what percentage of the course the user has already completed. Next to it, the next column shows whether or not they are required to complete the course, and the expiration date of the course is also indicated here. After expiration, the course cannot be viewed, but the Certificate will remain available after it. Certificates of completed courses View my certificates can be accessed by clicking on the link.



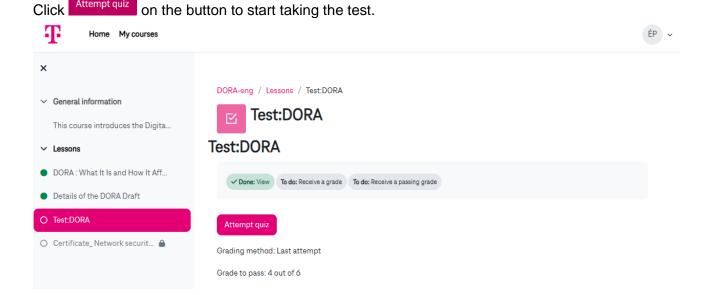
Courses are currently available in Hungarian and English. The course(s) in the given language will be assigned to each User by the Training Organizer. By clicking on a specific course, the course materials for the lessons associated with that course will be visible. On the left there is a bar where you can see what lessons the course consists of. Each course has one or more tests, after which the Certificate of completion of the course can be downloaded. The Certificate will be displayed in the same language as the course.





Clicking on the test displays the following data:

- Number of allowed attempts: number of times the User can complete
- Scoring method: which selected answer is considered scoreable. Last try means that the last response you set will be considered when evaluating the test
- Passed grade: how many good answers can be considered successful.



2.1.3. Outcomes

The results of the completed courses are available to the user in three places:

- at the end of the relevant course, or
- in My Courses by clicking on the My Certificates button
- in the Profile menu under My Certificates

At the end of a course, only that certificate is available. All obtained certificates can be accessed, viewed and downloaded in pdf file format from the My Courses and Profile menus. A tabular list of acquired certificates can be downloaded from the program, you can choose from the following formats:

- CSV file
- excel file with xlsx extension
- HTML table
- JSON extension for Javascript Object Notation
- ods extension Open Documentum
- PDF file



At the end of a course, the certificate of the current course can be downloaded.

